

Code Enforcement Software Program Providers

1. GOGov - \$5,400 annually - \$450.00 monthly –
 - a. Cloud based
 - b. No upfront costs
 - c. Unlimited users
 - d. Unlimited departments
 - e. Unlimited data storage
 - f. Unlimited remote training for the life of working together
 - g. Software updates included
 - h. 24/7 emergency phone support
 - i. 3 to 4 weeks implementation time
2. GovPilot - \$4,500.00 annually plus cloud storage
 - a. Cloud based
 - b. Unlimited users
 - c. Unlimited departments
 - d. Extra \$ for cloud storage
 - e. 12 hours support then billable by the hour
 - f. 3rd party administrator adds in the resident addresses
 - g. 6 to 8 weeks implementation time
3. OpenGov - \$20,000 annually
 - a. Cloud based
 - b. Unlimited users
 - c. Unlimited departments
 - d. Data storage
 - e. 3 to 4 months implementation
4. SmartGov – \$9,000 annually
 - a. Cloud based
 - b. Unlimited users
 - c. Set up costs \$14,000
 - d. Unlimited data storage
 - e. 6 to 8 weeks implementation

My recommendation would be GOGov due to the unlimited users and data storage. I called 3 references for GOGov: Minonk City, Lincoln City and Oakwood Village all in Illinois. Some of the comments were; Loved it, super easy to work with, cleaned up their process, and very responsive when called.

An additional charge would be a tablet and data line for the tablet. A tablet would be around \$700.00 to \$800.00 – one time charge. Then we would add a data line through Verizon.